

## PRIVACY STATEMENT ONLINE SERVICES

Data protection and privacy are important to us and we are committed to protecting the privacy of individuals who use our online services (including the era-gmbh.at website). Any data are kept confidential and in compliance with national and European data protection and data security legislation.

### 1. WHO IS RESPONSIBLE FOR DATA PROCESSING AND WHO CAN YOU CONTACT?

ERA Elektro Recycling Austria GmbH (ERA) is responsible for processing your personal data. Our contact information is listed below.

- Postal address: ERA GmbH, Mariahilfer Str. 123, 1060 Vienna, Austria
- Fax: +43.1.595 26 36-599
- Email: office@era-gmbh.at

You can contact our (ARA group) data protection officer as follows.

- Postal address: ARA AG, Attn. Data Protection Officer, Mariahilfer Str. 123, 1060 Vienna, Austria
- Fax: +43.1.595 35 35
- Email: datenschutz@ara.at

### 2. WHICH DATA ARE BEING PROCESSED?

When using our online services, your browser may automatically transmit the following data to our server, where they will be stored in **server log files**: date and time of your visit to our website, IP address, name and version of your web browser, and URL of the website you visited before browsing to our website.

In addition, some online services use certain **cookies**. For more information on the cookies we use, specifically their purpose and storage periods, please refer to item (3) of this Privacy Statement and the table in the Privacy section of our website.

### 3. COOKIES

Our online services may use certain cookies. Cookies are small text files that can be stored on your computer by your web browser when you visit a website. Cookies allow us to make our services more user-friendly, effective and secure. They do not damage your computer in any way, and they do not contain viruses. Cookies cannot access, read or modify any other data on your computer.

We use both **session cookies**, which expire once you close your web browser, and **persistent cookies**, which stay on your computer even after closing your web browser.

You can accept or reject cookies by adjusting your browser settings, and you can delete them manually via your browser settings at any time. Please refer to your browser's help function for details (e.g. by pressing F1 on your keyboard).

If cookies are rejected, the full functionality of our online services may be affected and you may not be able to use certain features.

#### 3.1. Essential technical cookies

Essential technical cookies are strictly necessary for the proper functioning of our online services.

Our use of essential technical cookies is based on the overriding legitimate interest for providing technically sound online services (Article 6 paragraph 1 (f) General Data Protection Regulation – GDPR in conjunction with Article 96 paragraph 3 Telecommunications Act).

For details on the essential technical cookies we use, please refer to the Privacy section of our website.

### **3.2. Analytical/statistical cookies**

We use analytical cookies to analyse user behaviour on the era-gmbh.at website based on anonymous aggregated information and to compile statistics so as to optimise our online presence and further improve and develop our website.

To do so, our website era-gmbh.at uses Matomo, an open source application ([www.matomo.org](http://www.matomo.org)). Please refer to the Privacy section of our website for details on the cookies used.

These analysis cookies are only set with your consent (Article 6 paragraph 1 (a) GDPR in conjunction with Article 96 paragraph 3 Telecommunications Act). Should you wish to withdraw or restrict your consent, please modify your browser settings or click the link provided under Privacy on our website. The withdrawal of your consent will not affect the lawfulness of any processing based on your consent before the withdrawal.

The analysis cookies collect information about your use of our website era-gmbh.at. This information is transmitted to our web host's servers in the European Union and stored there. Your information is not shared with third parties.

Your IP address will be anonymized (truncated) before it is stored.

### **4. LINKS TO OTHER WEBSITES**

Our online services may contain links to other websites. If you click on a link to a third-party website, please be aware that these websites have their own privacy policies, which we urge you to review when using these websites. We do not accept any responsibility or liability for the privacy practices of any third-party websites.

### **5. WHAT IS THE PURPOSE OF, AND LEGAL BASIS FOR, PROCESSING YOUR DATA?**

We will process **log data** for the following purposes:

- to make our online services (including the era-gmbh.at website) available to you;
- to ensure network and data security, and specifically to detect, prevent and analyse attacks on our online services.

The legal basis for processing the data is our overriding legitimate interest (pursuant to Article 6 paragraph 1 (f) GDPR), which consists in achieving the purposes listed above.

### **6. WHO WILL HAVE ACCESS TO YOUR DATA?**

Those of our employees who need your data to fulfil contractual and legal obligations and to pursue legitimate interests will have access to your data for the purposes stated above. Beyond that, your data will only be provided to contractors (above all data IT and back office providers), to the extent required for them to provide their services.

### **7. HOW LONG WILL WE KEEP YOUR DATA?**

We will process your personal data in electronic form on a needs basis until the purpose is achieved, and after that for the duration of the legal retention period; after that your data will be deleted or stored in depersonalised form only.

### **8. WHAT ARE YOUR DATA PROTECTION RIGHTS?**

You have the right to request and receive, free of charge, information on the personal data we hold about you, the origin of the data, the recipient(s) to whom they may be disclosed and the purpose of data processing.

Where we process your data for our legitimate interests, you have the right to object to such processing and we will stop unless our grounds for processing override your interests or where there is a legal reason for doing so.

Where the processing of your personal data is based on consent, you have the right to withdraw consent with effect for the future.

In addition, you have the right to correction of any mistakes in your personal data, the right to erasure of your personal data, the right to restriction of processing of your personal data and the right to data portability. Please do not hesitate to contact us if you have any questions about your rights or other questions concerning our use of your personal data (see contact details under item (1)).

Finally, you have the right to lodge a complaint with the supervisory authority, if you believe that the processing of your data violates data protection law or that your data protection rights have otherwise been infringed. In Austria, the supervisory authority is the Austrian Data Protection Authority.

## **9. CHANGES TO THE PRIVACY STATEMENT**

We reserve the right to amend this Privacy Statement to reflect new developments and changing legal requirements. We recommend that you read this statement on a regular basis so you are always up to date about the protection of data we gather.